

Day 1 | Wednesday, May 6

10 a.m. Opening and Welcome

Cathy Turner, MBA, RN-BC, Associate Vice President, MEDITECH

10:15 a.m. COVID-19 Discussion

Janet Desroche, Associate Vice President, Professional Services, MEDITECH Maureen Williams, Marketing Solutions Manager, Marketing, MEDITECH Steven Jones MD, Lead Physician Informaticist, MEDITECH Learn how MEDITECH has been assisting customers during the COVID-19 pandemic, and get perspectives from your peers on what is still needed.

- COVID-19 pandemic background
- How has MEDITECH responded to support our customers?
 - o Remote, virtual support and guidance
 - Mobilizing a COVID-19 task force
 - Reporting, preparing, monitoring, and managing
 - o Virtual care and virtual visits
- Experiences from the front lines: how are you responding to and managing the situation?

Day 2 | Thursday, May 7

10 a.m. Welcome

Cathy Turner, MBA, RN-BC, Associate Vice President, MEDITECH

10:15 a.m. Development Update

Michelle Brousseau, Associate Vice President, Product Development, MEDITECH

10:45 a.m. Strategy Update on Expanse NOW and Virtual Assistant

Rebecca Lancaster, Senior Manager, Strategy, MEDITECH

11:15 a.m. The New Normal

Steven Jones, MD, Lead Physician Informaticist, MEDITECH

11:45 a.m. CHIME Healthcare's Most Wired™ Program

Andrew Burchett, DO, CMIO Avera Health

12:15 p.m. Closing Remarks

Cathy Turner, MBA, RN-BC, Associate Vice President, MEDITECH



