Physician & CIO Forum
October 17 - 18 | Foxborough, MA

Look for the icons below to guide you in your education session search.

👤 = CIO   👥 = Physician

Sessions with the 🎥 will be videotaped.

Wednesday, October 17

8 a.m. **Breakfast and Registration (Hypatia Ballroom)**

9 a.m. 🎥 **Welcome and Opening Remarks (Joanne Wood Auditorium)**
K. Nadeem Ahmed, MD, Lead Physician Advisor for Implementation, MEDITECH

9:15 a.m. **Keynote: Leading the Future of Healthcare (Joanne Wood Auditorium)**
Thank you to our sponsor, Huron Consulting Group.
Ted James, MD, MHCM, FACS, Clinical Chief, Medical Director and Professor of Surgery, Beth Israel Deaconess Medical Center/Harvard Medical School
In his session, Dr. James will speak about the importance of using technology to enhance patient engagement, improve the patient experience, and help achieve value-based healthcare delivery.

10:15 a.m. 🎥 **Burnout, Buzzwords, and Breakthroughs (Joanne Wood Auditorium)**
Hoda Sayed-Friel, Executive Vice President, MEDITECH

11:15 a.m. **Break**

11:35 a.m. **Education Session 1**

👥🎥 **Discover the Current and Future State of PDMP with MEDITECH (Babbage West)**
Kimberly Parent, Product Manager, Strategy, MEDITECH
Bryan Bagdasian, MD, Physician Informaticist, MEDITECH
Did you know MEDITECH's Expanse and 6.15 solutions seamlessly integrate prescription drug management programs, or PDMP, into physician workflow? Learn about the evolution of the PDMP, how it has become one of the essential tools today to help combat the opioid crisis, and what we have in store for the future.

👥👤 **Web ED in the Urgent Care Setting (Babbage East)**
Chris Giroux, Manager, Informatics and Data Integration, Northwestern Medical Center
Louis Dandurand, MD, Attending ER Physician, Northwestern Medical Center
In March 2017, Northwestern Medical Center's Emergency Department and Acute Care setting went LIVE with MEDITECH Expanse. The next step: moving all the practices to the web-based EHR platform. Join Chris Giroux and Dr. Louis Dandurand as they guide you through the organization's build, implementation process — including moving two urgent care sites to Web ED in April 2018 — and lessons learned of adapting Web ED to an Urgent Care setting.

Expanse Migration Strategies: Historical Chart Review and Clinical Conversions (Chomsky)

Jay Dering, Director, Client Services, MEDITECH
Stephen Pratt, Manager, Client Services, MEDITECH
Kathryn Saunders, Senior Supervisor, Client Services, MEDITECH
Data migrations are an important consideration when making the transition from MAGIC or Client/Server to Expanse. Join the MEDITECH conversion team as we provide an overview of the clinical data conversions and showcase the physician tools for historical chart review in Expanse.

Registries: Easily Accessible Patient Information (Joanne Wood Auditorium)

John Tollerson, DO, CMIO, Kalispell Regional Healthcare
Join John Tollerson from Kalispell Regional Healthcare as he shares practical applications for patient registries and how the organization rolled them out. During his session, he'll highlight lessons learned and Kalispell's future direction.

Virtual Assistant: A Proof of Concept (Bartik)

Rebecca Lancaster, Senior Manager, Strategy, MEDITECH
Howard LeWine, MD, Physician Consultant, MEDITECH
Explore the virtual assistant functionality within MEDITECH Expanse. In collaboration with Nuance, MEDITECH is integrating voice commands into the EHR to help streamline physician efficiency. During this session, you'll see a number of commands demonstrated from the patient chart, including: retrieving results, chart search, current medications list, and queuing up orders.

12:35 p.m. **Networking Lunch and Vendor Gallery (Hypatia Ballroom)**

2 p.m. **Education Session 2**

CommonWell Health Alliance® Update (Joanne Wood Auditorium)

Joe Wall, Manager, Strategy, MEDITECH
Jitin Asnaani, Executive Director, CommonWell Health Alliance
Nationwide interoperability is becoming a reality and the CommonWell Health Alliance is at the center. Join CommonWell's Executive Director, Jitin Asnaani, as he shares the latest updates to this initiative, such as ongoing collaborations with Carequality and how CommonWell fits into how the government views a trusted health information exchange. You'll also learn how MEDITECH has embedded CommonWell services, including patient enrollment capabilities, directly into the electronic health record, enabling you to achieve a more advanced model of query and retrieval using more modern technology.

Surveillance: Practical Applications to Improving Care (Bartik)

Lindsay Tahiry, MS, RN-BC, Clinical Documentation Manager, RCCH HealthCare Partners
Join Lindsay Tahiry from RCCH as she shares how the organization is using surveillance to identify at-risk patients by synthesizing real-time information within the EMR. Learn how the ability to monitor patients with accurate, updated data has a meaningful impact on outcomes in the areas of CAUTI, fall risk, enhanced pressure ulcer screening, and streamlining messaging to providers of patient conditions or assessment screenings.

Gaining Efficiencies with Expanse (Babbage West)

Karen Sheehan, CIO, Swedish Covenant Hospital
Bruce McNulty, MD, Vice President and CMO, Swedish Covenant Hospital
On June 1, 2017, Swedish Covenant Hospital went LIVE as an early adopter of MEDITECH Expanse. Join Dr. Bruce McNulty and Karen Sheehan as they share their experience, including how utilizing new tools and functionality has helped the organization gain efficiencies and improvements to workflow.

Mobile Technology Streamlines Patient Care Documentation (Expanse) (Chomsky)

Joe Farr, RN, Clinical Applications Coordinator, King's Daughters Medical Center
Joe Farr will share King's Daughters' experience as a Patient Care Documentation early adopter. He'll highlight how this new functionality enables clinicians to conveniently perform tasks such as quick patient and medication verification and care intervention documentation on a smartphone via a modern mobile web browser.

Computer-Assisted Physician Documentation Use Cases (Babbage East)

William Gustin, MD, Physician Consultant, MEDITECH
Rebecca Lancaster, Senior Manager, Strategy, MEDITECH
Computer-assisted physician documentation can help create richer documentation, as well as improve coding and care gaps. Come discuss use cases where MEDITECH can implement this feature and help provide a more streamlined documentation.

3 p.m. **Break**
Thank you to our sponsor, Pure Storage.

3:15 p.m. **Education Session 3**

Optimizing Telemetry Utilization Within a Community-based Hospital (Bartik)

Ginny Kwong, MD, FAAFP, Vice President and CMIO, Halifax Health
Join Dr. Ginny Kwong from Halifax Health as she shares how she used the MEDITECH EHR — specifically electronic order entry and analytics — to implement and monitor interventions as a way to improve appropriate telemetry utilization. You'll also discover tools available within MEDITECH Expanse to further support this tracking and management of telemetry within an organization, which can lead to both improved healthcare expenditures and quality of care.

Clinical Informatics and Why the CIO and Physician Relationship Matters (Joanne Wood Auditorium)

Denao Ruttino, Vice President, Operations and CIO, Firelands Regional Medical Center
Patrick Tupa, DO, CMIO, Firelands Regional Medical Center
Improving the patient experience starts with those people directly providing care. A positive CIO and physician collaboration can help determine which data should be brought to the forefront of the patient chart. Hear from leaders at Firelands Regional Medical Center on how they engage providers to produce better patient outcomes.

On the Road to Expanse (Babbage East)

Denni McColm, CIO, Citizens Memorial Healthcare

Citizens Memorial Healthcare is saying "yes" to MEDITECH Expanse in December and CIO Denni McColm is glad to share the organization's journey. She will discuss the evaluation and decision to move forward with Expanse, timeline considerations, planning and project management, key decisions and resource utilization. Lessons learned (so far) will also be discussed.

Integrating Independent Clinical Archives into MEDITECH Web Ambulatory (Babbage West)

Martha Sullivan, CIO, Harrison Memorial Hospital

Implementing MEDITECH'S Web Ambulatory product into the day-to-day clinical workflow raises the challenge of what to do with the data from a previous ambulatory application. An independent clinical archive (ICA) heralds the promise of a single repository for data from multiple legacy applications that can be integrated with MEDITECH Web Ambulatory to provide clinicians a 360-degree view of a patient. Not only does an ICA improve clinical workflow, but it also allows legacy applications to be retired, thereby reducing both cost and risk. Join Martha Sullivan as she shares how Harrison Memorial Hospital integrated an ICA. She will focus on the requirements, lessons learned, benefits received, and best practice recommendations for others wishing to adopt a similar solution.

Transforming to Expanse: What you need to know! (Chomsky)

Jessica Miarecki, Senior Manager, Client Services, MEDITECH
Shawn Burroughs, CIO, Northeastern Vermont Regional Hospital
Joe Farr, RN, Clinical Applications Coordinator, King's Daughters Medical Center
William Gustin, MD, Physician Consultant, MEDITECH

Looking to make the transition to MEDITECH Expanse? Join us for an exciting panel discussion with organizations currently in the process of making the change. We'll explore how each organization prepared for the transition, including important milestones, lessons learned, and those factors that contributed to the success of the project.

4:30 p.m. **Cocktail Reception (Hypatia Ballroom)**
Thank you to our sponsors: Engage, Parallon Technology Solutions, BridgeHead Software, Cornerstone Advisors Group, LLC, and Teknicor Corporation.

Thursday, October 18

8:30 a.m. **Breakfast (Hypatia Ballroom)**

9 a.m. **Opening Remarks (Joanne Wood Auditorium)**

9:15 a.m. **Unleashing the EHR Revolution (Joanne Wood Auditorium)**
Taylor Davis, Vice President, Analysis and Strategy, KLAS
Before the EHR can revolutionize healthcare, physicians must trust in, and effectively use it. Join Taylor Davis, executive lead of the KLAS Arch Collaborative, as he shares critical learnings from over 20,000 physician surveys across 120 provider organizations. Learn how successful organizations are focusing on building strong change management, embedding ownership of the EHR into clinical teams, and helping clinical users become true masters of the technology they use.

10:15 a.m. 📹 **Addressing the Opioid Crisis: Making a Difference (Joanne Wood Auditorium)**

Dan Hale, MD, FAAP, SFHM, Chief Professional Development Officer, Lawrence General Hospital
Janet Desroche, Associate Vice President, MEDITECH

11:15 a.m. **Break**

11:30 a.m. **Education Session 4**

👥 **Mapping the Future of the Surgical Workflow (Cray)**

John McConeghey, MD, CMIO, Newton Medical Center
Margaux Dailey, RN, Product Manager, Strategy, MEDITECH
Robin Pizzi, Product Manager, Strategy, MEDITECH
Kimberly Parent, Product Manager, Strategy, MEDITECH
We want to hear from you! Join John McConeghey and MEDITECH during this brainstorming session on how to better enhance the perioperative workflow with MEDITECH Expanse. You'll have a look at recent enhancements, discuss the evolution of surgical care, and help map the future by sharing your organization's top priorities.

👤 📹 **Reaching the Next Peak: Halifax Health's Journey to Expanse**
(Joanne Wood Auditorium)

Tom Stafford, Vice President and CIO, Halifax Health
Learn from Tom Stafford, as he describes Halifax Health's move to MEDITECH Expanse. He'll share how this network of hospitals, clinics, and professional centers, approached "an amazingly choreographed event," including the planning, training, and technical work that led up to their go-LIVE in July. You'll also learn valuable tips and tricks for making your implementation a success.

👤 **From Zero to Reporting Hero (Bartik)**

Kayla Godfrey, Decision Support Analyst, Summit Pacific Medical Center
Douglas Griffin, Senior Manager, Client Services, MEDITECH
Join Summit Pacific Medical Center on their reporting journey beginning with the implementation of MEDITECH's Business & Clinical Analytics (BCA) solution to developing actionable financial, clinical, and operational reporting. Kayla Godfrey will detail the Summit Pacific experience by sharing success stories and real-world examples that increased physician engagement, improved business processes, and enhanced patient experience. You'll learn how Summit Pacific leverages BCA to create custom and meaningful dashboards and metrics to deliver effective, timely information to providers, staff, and executives.

👥 👤 📹 **The Journey to a Fully Digitised Oncology System (Babbage West)**

Michael Boyer, AM, Professor, Chief Clinical Officer, Chris O'Brien Lifehouse
Join Dr. Michael Boyer from Chris O'Brien Lifehouse, a specialist stand-alone academic cancer hospital in Australia, as he takes you on the organisation's nine month journey to becoming a fully digital hospital. He'll share insights, successes, and lessons learned on their implementation of MEDITECH's Oncology solution.

Opioid Management Toolkit (Expanse) (Babbage East)

Janet Desroche, Associate Vice President, Client Services, MEDITECH
Daniel Seltzer, Senior Analyst, Client Services, MEDITECH
Bryan Bagdasian, MD, Physician Informaticist, MEDITECH

In response to the national opioid crisis, MEDITECH is developing an Opioid Management Toolkit. In conjunction with the work already underway to streamline integration with PDMP state databases, the toolkit will incorporate best practice workflows and clinical decision support (CDS) interventions aligned with the CDC recommended guidelines for prescribing opioids. During this session, we will demonstrate the workflows and CDS interventions, and provide an opportunity for discussion and feedback.

Driving Interoperability and Supporting Innovation with RESTful APIs (Chomsky)

Brenda Millet, Manager, Strategy, MEDITECH
Niraj Chaudhry, Director, Advanced Technology, MEDITECH

Now, more than ever, EHRs are not only judged and competing on the merits of their inherent functionality, but also for how interoperable and open their platforms are. The availability of APIs to fuel the building of mobile apps, that add value to the EHR, is the future. During this session, we'll detail MEDITECH's first iteration of the open API developer environment. We'll discuss published APIs, documentation about the APIs, and tools to run test data output for these APIs. These tools will prove beneficial for third-party developers and sophisticated customers that want to develop applications that add value to the MEDITECH platform.

12:30 p.m. **Lunch (Hypatia Ballroom)**

1:30 p.m. **Education Session 5**

HEART Pathway Toolkit (Expanse) (Babbage East)

Laurence Spector, MD, Physician Informaticist, MEDITECH
Alana Commendatore, RN, Analyst, Client Services, MEDITECH

Discover how MEDITECH's evidence-based HEART Pathway Toolkit supports the identification of "low risk" ED chest pain patients, which, in conjunction with ED physicians' clinical judgement, facilitates early discharge without costly cardiac testing. Aligned with the HEART Pathway, this toolkit consists of evidence- and experience-based standard content embedded into MEDITECH Expanse, along with optimal workflows and system guidance to help your organization improve ED outcomes.

Note: The content for the above session was developed and is offered in MEDITECH Expanse and, as such, some functionality is unique to that platform. The workflows demonstrated can be adapted for 6.x, Client/Server, and MAGIC.

Expanse, from There to Now! The European Experience of a CIO and MIO (Babbage West)

David Niland, MD, Medical Information Officer, Galway Clinic
Raphael Jaffrezic, CIO, Galway Clinic

Galway Clinic is the first European site LIVE with MEDITECH Expanse. From specific challenges to benefit realisation, Dr. David Niland and Raphael Jaffrezic will share the story of a project that was four years in the making.

Cybersecurity in Healthcare: Effective Strategies for Protecting Your Organization (Bartik)

Tom Stafford, Vice President and CIO, Halifax Health
Denao Ruttino, Vice President, Operations and CIO, Firelands Regional Medical Center
Join seasoned CIOs Denao Ruttino from Firelands Regional Medical Center and Tom Stafford from Halifax Health to learn about the practical and effective strategies they have developed to protect their organizations. Among those is Halifax Health's "D3" philosophy, which implements strategies to address potential hacking and ensure that outside vendors meet the hospital network's needs in providing cybersecurity support. This will be an interactive discussion so please bring your questions and concerns to the table.

Oncology Content in Action (Chomsky)

Edmond Bendaly, MD, FACP, Marion General Hospital
Esther Ikechukwu, RN, Product Manager, Strategy, MEDITECH
Attend this session for an update on our latest oncology content, including how the National Comprehensive Cancer Network, or NCCN, Oncology templates are embedded into MEDITECH Expanse Oncology Management. Dr. Edmond Bendaly from Marion General Hospital will also explore a case study utilizing the NCCN treatment plans.

Population Health: Expanding Our Scope (Joanne Wood Auditorium)

Timothy Hardy, Product Manager, Strategy, MEDITECH
Angela Daniell, RN, Lead Software Designer, Product Development, MEDITECH
Michael Lavoie, Manager, Product Development, MEDITECH
Significant updates are underway for our Population Health solution. Attend this session to see a demonstration of the new care management workflows and analytics views in progress as we prepare for delivery to an early adopter.

2:30 p.m.   Break

2:45 p.m.   Education Session 6

Building Standard Content to Address the Healthcare Needs of Today and Tomorrow (Bartik)

Michelle Brasfield, Senior Manager, Strategy, MEDITECH
Laurence Spector, MD, Physician Informaticist, MEDITECH
Hear the latest on exam redesign and social determinants of health along with other initiatives aimed at streamlining workload. We will focus on the standard content build and delivery process with our Lead Content physician and others members of the standard content team.

Diabetes Management Toolkit (Expanse, Ambulatory) (Babbage East)

Joy Chesnut, MD, Physician Consultant, MEDITECH
Kerri Nash, Project Manager, Client Services, MEDITECH

Get an up-close look at MEDITECH's new Diabetes Management Toolkit and all of its components. This Ambulatory toolkit was developed based on accepted clinical guidelines and quality measures for managing adult patients with Type 1 and Type 2 diabetes and is aligned with recommendations provided by the American Diabetes Association (ADA), and the Centers for Medicare and Medicaid Services (CMS) Quality Payment Program. You'll see how the toolkit incorporates a standard bundle of content, including best practice-driven EHR workflows and embedded integrated clinical decision support. This content provides care team members with a streamlined workflow, which facilitates the effective management of adult patients with diabetes to improve outcomes.

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Capturing Patient Data: Engaging Patients Prior to Their Visit (Babbage West)

Siobhan Warner, Product Manager, Strategy, MEDITECH

Discover how patient data captured prior to a visit helps to engage the patient in their own care. Explore MEDITECH's questionnaire consumption functionality for ambulatory visits and hear our roadmap moving forward for questionnaires in surgical services, ITS, and other areas. You'll also view our new workflows for Pre-Registration, including: demographics, medications/allergies, and consent forms. We'll also highlight future features.

Regulatory Reporting: Promoting Interoperability and MIPS (Cray)

Catherine Campbell, Quality Reporting Program Manager, Strategy, MEDITECH

Hear the latest on the current Promoting Interoperability program, formerly known as Meaningful Use, including requirements and changes, as well as information on the currently proposed legislation for MACRA/MIPS.

Problem List Evolution (Chomsky)

Margaux Dailey, RN, Product Manager, Strategy, MEDITECH
William Gustin, MD, Physician Consultant, MEDITECH

How does SOB become ARDS and then PNA? Or CP develop into a STEMI? Join us for an interactive session exploring how the Problem List can be used as a tool to evolve problems throughout the various stages of illness — from chief complaints, to diagnoses, to interventions, to historical problems.