



Creating Connections Together

Wednesday, September 18

8 a.m. Registration and Breakfast (Hypatia Ballroom)

8:30 a.m. Welcome and Opening Remarks (Joanne Wood Auditorium)

Helen Waters, Executive Vice President, MEDITECH

Geoffrey Smith, Vice President, Product Development, MEDITECH

9:15 a.m. Keynote: Diversity and Inclusion in Medicine (Joanne Wood Auditorium)

Cheri Blauwet, MD, Attending Physician, Brigham and Women's Hospital and Spaulding Rehabilitation Hospital; Assistant Professor, Physical Medicine and Rehabilitation, Harvard Medical School

How does your organization embrace diversity and inclusion to help build a physician/patient relationship? During her session, Dr. Cheri Blauwet shares her insights on the importance of diversity and inclusion in medicine, as she draws on her own personal experiences as a physician.

10:15 a.m. Break

10:30 a.m. Education Session 1

Engaging Physicians in Population Health (All platforms) (Bartik)

Larry Allen, MD, Chief Medical Executive, Vice President of Population Health, Goshen Health
Successful population health programs rely on a combination of good data, metrics analysis, and changes to patient behavior. Equipping and engaging physicians is imperative to convert data analytics to actual improvement in cost and quality outcomes. Hear from Dr. Larry Allen from Goshen Health as he shares the organization's success for improving physician involvement in population health programs. There will also be an overview of the MEDITECH tools that can help to achieve positive population health outcomes.

Driving Genomics and Precision Medicine through Interoperability and Innovation (Expense) (Chomsky)

Jennifer Ford, Product Manager, Strategy, MEDITECH

With the growing science of genetic testing and corresponding precision medicine, hospitals are looking to EHRs to assist with managing vast amounts of genetic data, as well as a method to efficiently and discreetly consume that data from in-house or outside reference laboratories. In this session, we'll walk through current LAB developments, including greater interoperability plans to bring clinical decision support for genomics directly to the physician. We'll also discuss our plans to work with a record locator (CommonWell) to pull in genetic data from multiple outside vendors to provide clinicians with all of the information possible. *This session is applicable to Expense, however, stakeholders from all platforms are invited to attend.*

Creating a Culture of ONE: How Moving to a Single EHR Platform Drove Organizational Engagement Across BID Community Hospitals (All platforms) (Babbage West)

Jeanette Currie, CIO, Beth Israel Lahey Health

Beth Israel Lahey Health successfully went LIVE with Expanse at three of its hospitals on the same day. Hear from Jeanette Currie, the organization's CIO, as she shares how the decision to move to a single cloud-based EHR not only provided a unified platform for accessing patient data at Beth Israel Lahey Health's community hospitals, but also unified the culture across the organization, empowering leaders and staff to drive change.

Update on Our API Strategy, Including Greenfield (All platforms) (Cray)

Lawrence O'Toole, Associate Vice President, Strategy & Professional Services, MEDITECH

Come hear the latest on our Restful API strategy and methodology. Updates will include Greenfield, Scheduling APIs, and CDS Hooks.

Determine Provider Efficiency with New Dashboard Tool (Expanse) (Atanasoff)

Stacey Kiely, Senior Manager, Product Development, MEDITECH

Do your providers have a positive and productive experience with the EHR? How closely are your physicians and IT staff working together to create a system for optimal use? Explore a new dashboard that will enable you to monitor various indicators that will lead to increased efficiency.

The Power of Mobility (Expanse) (Babbage East)

Patrick Tupa, DO, CMIO, Firelands Regional Medical Center

Elisabeth Moore, MD, Androscoggin Valley Hospital

MEDITECH's Expanse Mobile Solutions can make a huge difference for clinicians in terms of efficiency, as well as connecting with patients at the bedside. This peer-led discussion will highlight how the mobility of MEDITECH's EHR improves both the physician and patient experience.

11:15 a.m. Break

11:30 a.m. Success with Expanse: A Customer Panel (Joanne Wood Auditorium)

Elisabeth Moore, MD, Androscoggin Valley Hospital

Louis Harris, MD, Citizens Memorial Healthcare

Ginny Kwong, MD, Vice President and CMIO, Halifax Health

Learn how three Expanse customers are improving their care delivery, with an EHR that gives them a better view across the healthcare continuum. Speakers on this panel will share their transformative journeys, and the positive results they've seen at their organizations thus far.

12:30 p.m. Networking Lunch (Hypatia Ballroom) Vendor Gallery

1:30 p.m. Education Session 2

Building a Connected Community Through Interoperability: Introducing Traverse (All platforms) (Babbage West)

Terrance Lee, MD, Beth Israel Lahey Health

Mike Cordeiro, Director, Client Services, MEDITECH

Explore MEDITECH's many interoperability opportunities, learn how they provide your organization with access to critical patient care information, and watch Dr. Terrance Lee demonstrate how his organization views and consumes external clinical data.

MEDITECH Expanse Data Conversions: Lessons Learned (All platforms) (Babbage East)

Michael Ward, CIO, Anderson Hospital

Jay Dering, Director, Implementation Conversions, Client Services, MEDITECH

Historical data is an important consideration when making the transition to Expanse. Join Michael Ward from Anderson Hospital as he shares experiences and lessons learned as his organization migrates from MEDITECH Client/Server and also converts three different EMRs — CPSI, NextGen, and eMDs — to MEDITECH Expanse. Associates from MEDITECH's conversions team will be in attendance to provide an overview of the data migration options.

Understanding Your Population (Expanse) (Bartik)

Rachel Wilkes, Senior Manager, Strategy, MEDITECH

Angela Daniell, RN, Lead Software Designer, Product Development, MEDITECH

Comprehensive data that drives your organization toward the best allocation of resources is essential to effective population health as well as higher quality, lower cost care. During this session, you'll learn how population analytics provides insight into cost drivers, including the distribution of risk and utilization of services across care settings. We'll discuss how to develop care management strategies based on conditions, care gaps, and risk, as well as identify opportunities to close coding gaps and maximize performance under value-based contracts. *This session is applicable to US Expanse customers. However, any site interested in MEDITECH's population health solution and considering a move to Expanse is invited to attend.*

An Update on the Opioid Crisis: Healthcare Organizations are Having an Impact with MEDITECH's EHR and Stewardship (All platforms) (Chomsky)

Upendra N. Thaker, MD, FIPP, Mount Nittany Medical Center

Daniel Seltzer, Senior Analyst, Professional Services, MEDITECH

Janet Desroche, Associate Vice President, Professional Services, MEDITECH

While we are seeing some positive trends with regard to declines in opioid-related deaths and harm in the U.S., there is still much work to be done. During this session, we will hear from Dr. Upendra Thaker as to how opioid stewardship initiatives at Mount Nittany Medical Center, combined with their implementation of Expanse and MEDITECH's Opioid Toolkit, are making a difference. We will also provide an update on the opioid legislative landscape and the ongoing MEDITECH Opioid Toolkit work.

Integration Architects: Building Workflows Across the EHR (MAGIC, Client/Server, Sites Migrating to Expanse) (Cray)

Lindsay McCarthy, Senior Manager, Client Services, MEDITECH

Workflows that involve multiple end user and multiple care settings across the EHR can be challenging to build and measure. This session will introduce you to the new Integration Architect group being developed in Implementation. We'll discuss the importance of identifying workflows, key decision points and what success looks like at the start of the implementation. We'll discuss the goals you set for the organization as well as how you measure the success of meeting those goals.

Combining Forces: Leveraging Shared Resources to Support Their Communities (All platforms) (Atanasoff)

Carol Roosa, CIO, Heywood Hospital

Carl Cameron, CIO, Holyoke Medical Center

Learn how three independent community hospitals — Heywood Hospital, Holyoke Medical Center, and Harrington HealthCare — came together to upgrade their EHR. Find out about their unique approach and how it benefits their collaboration.

6.0 to Expanse Lounge (Expanse Lounge)

William R. Dailey, MD, MS, MSMI, CMIO, Golden Valley Memorial Healthcare

K. Nadeem Ahmed, MD, Lead Physician Advisor for Implementation, MEDITECH

Come network with customers and MEDITECH staff and get your questions answered about moving to Expanse.

2:30 p.m. Get Connected, Stay Connected: Peer Networking

Get to know other organizations in your region. Please look for your assigned region inside your badge holder.

Region 1 **(Babbage West)**

Region 2/Region 3 **(Babbage East)**

Region 4 **(Cray)**

Region 5 **(Bartik)**

Region 6 **(Chomsky)**

Canada **(Expanse Lounge)**

3:30 p.m. Break

3:45 p.m. Education Session 3

Hit the Mark with Quality Vantage (Client/Server, 6.x, Expanse) (Chomsky)

Donna McDaniel, Clinical Systems Analyst, Hancock Regional Hospital

Megan Bergman, Manager, Client Services, MEDITECH

You can't improve what you don't measure. Discover how our Quality Vantage solution helps you monitor every aspect of clinical and financial performance to ensure you're hitting your targets. Our interactive, user-friendly Quality Vantage dashboards take the mystery out of MACRA by providing performance snapshots well before the end of your reporting period, helping you to identify and correct any measures that are missing the mark.

Healthcare Analytics and Dashboard Fun (6.1, Expanse) (Babbage East)

Richard Temple, Vice President and CIO, Deborah Heart and Lung Center

In the year since Deborah Heart and Lung Center went LIVE with Business and Clinical Analytics, the organization has been able to use data to operationally drive change and improve patient outcomes. Join Richard Temple as he shares which dashboards Deborah is using to achieve success, the adoption strategies used for those dashboards, and the overall impact these dashboards are having on the organization.

Imaging Appropriate Use Criteria (AUC) and Beyond (All platforms) (Cray)

Matt Rashilla, CIO, Monongahela Valley Hospital

Allison Kulis, Manager, Client Services, MEDITECH

On January 1, 2020, the education and operations testing period for the Imaging Appropriate Use Criteria (AUC) measure begins. CMS requires AUC to be fully implemented by January 1, 2021. Join us for a review of the AUC physician workflow and a demonstration of how to capitalize on your investment to promote efficiency and improve patient care beyond the measure.

Embracing One Integrated Record: Implementation Success with Expanse (All platforms) (Babbage West)

Stephen Tingley, MD, CMIO, Mount Nittany Medical Center

Anthony Cardell, MD, CMO, Mount Nittany Physicians Group

Hear from Mount Nittany representatives as they share the organization's journey in moving an entire health system to Expanse. They'll walk through their multiphased approach, where they were able to learn and improve upon the implementation strategies and partner with MEDITECH to achieve success, including personalization for providers and end-to-end user support.

Ransomware Pandemic: Stories From the Front Lines (All platforms) (Bartik)

Brad Wallace, Director of Information Technology, Grays Harbor Community Hospital

Craig Felty, RN, IS Vice President and CNO, Hancock Regional Hospital

Ransomware continues to plague a wide variety of organizations, including schools, law firms, police departments, and hospitals. The threat has increased, yet cybersecurity continues to be underfunded. After we review ransomware statistics, we'll dive into a panel discussion with healthcare executives who have experienced a serious ransomware attack. They'll discuss the impact of ransomware events, how they responded at the time, and what they might do differently today.

Client/Server to Expanse Lounge (Expanse Lounge)

Mike Ward, CIO, Anderson Hospital

William R. Dailey, MD, MS, MSMI, CMIO, Golden Valley Memorial Healthcare

K. Nadeem Ahmed, MD, Lead Physician Advisor for Implementation, MEDITECH

Come network with customers and MEDITECH staff and get your questions answered about moving to Expanse.

4:30 p.m. Networking Reception (Hypatia Ballroom)

Thursday, September 19

8 a.m. Breakfast (Hypatia Ballroom)

9 a.m. Opening Remarks (Joanne Wood Auditorium)

9:15 a.m. MEDITalks (Joanne Wood Auditorium)

Joe Corkery, MD, Director of Product, Google Cloud Healthcare & Life Sciences

Joel Buchanan, MD, Medical Director, IT Strategic Projects, UW Health

Hear from industry thought leaders in a TED Talk-style format.

10:15 a.m. Blurring Healthcare Boundaries (Joanne Wood Auditorium)

Hoda Sayed-Friel, Executive Vice President, Professional Services, MEDITECH

11:15 a.m. Break

11:30 a.m. Education Session 4

Optimizing Revenue and Increasing Patient Efficiencies with Medicare Wellness Visits (6.1, Expanse) (Babbage West)

Deborah Harrigan, MD, Medical Director, Physician Services, Frisbie Memorial Hospital

During Frisbie Memorial Healthcare's financial optimization, they realized the potential of the Annual Wellness Visit. From that point on, they were determined to create an efficient model that utilized as little paper as possible while giving patients comprehensive care. Hear how the organization created several adaptations to the system to provide all of the required elements of the Annual Wellness Visit, and learn how Frisbie maximized efficiency by creating a process that could be easily added on a routine follow-up visit.

Mississippi MEDITECH CIO Collaborative (All platforms) (Cray)

Steve Taylor, CIO, Anderson Regional Medical Center

Carl Smith, CIO, King's Daughters Medical Center

Seven hospitals in Mississippi and Alabama have joined together to form the Mississippi MEDITECH CIO Collaborative, a group sharing common goals, challenges, and a dedication to improving healthcare with EHR technologies. Learn how the collaborative came to be and the benefits they've realized in coming together.

Eliminating Planned Downtime for Microsoft Patching (Expense) (Babbage East)

CJ Fay, Manager, System Technology, MEDITECH

During this session, you'll learn how to eliminate planned downtimes for Microsoft patching by leveraging several different technologies, developed both inside and outside MEDITECH. We'll go over how you can update your operating system and install security patches on a regularly scheduled basis within the MEDITECH environment without affecting your end users.

How EHR Toolkits Can Lead Your Organization to Stage 7 Success (All platforms) (Bartik)

Kerri Nash, Project Manager, Professional Services, MEDITECH

Jenny Capizzi, Manager, Professional Services, MEDITECH

Did you know that, according to a recent KLAS study, physicians at hospitals that have achieved HIMSS Stage 7 are more successful and more satisfied than physicians at non-HIMSS Stage 7 hospitals? Learn how MEDITECH's EHR Excellence Toolkits can help you accelerate your quality improvement efforts to reach the pinnacle of industry recognition. You'll also hear how fellow organizations have achieved their own success through MEDITECH-supported case studies.

Expense Labor and Delivery Walkthrough (Expense) (Chomsky)

Susanne Durning, Senior Project Coordinator, Strategy, MEDITECH

Join us for a step-by-step look at the Labor and Delivery process in MEDITECH Expense. We'll show you how to use the Labor and Delivery flow sheet for documentation and how to incorporate fetal monitor displays, as well as highlight new functionality to better incorporate mother/baby concurrent views and data.

MAGIC to Expense Lounge (Expense Lounge)

William R. Dailey, MD, MS, MSMI, CMIO, Golden Valley Memorial Healthcare

K. Nadeem Ahmed, MD, Lead Physician Advisor for Implementation, MEDITECH

Come network with customers and MEDITECH staff and get your questions answered about moving to Expense.

12:30 p.m. Lunch (Hypatia Ballroom)

1:30 p.m. Education Session 5: Choose Your Own Experience

Use this time to learn about initiatives inside and outside MEDITECH.

CIO Roundtable (All platforms) (Babbage East and West)

Join other CIOs and MEDITECH executives for an interactive Q&A session on key initiatives and top-of-mind issues in healthcare today. *This session is for our CIO customers only.*

Professional Services Division (Backus)

Lawrence O'Toole, Associate Vice President, Strategy & Professional Services, MEDITECH

Joseph Coughlin, Associate Vice President, Professional Services, MEDITECH

Doug Aylaiian, Associate Vice President, Professional Services, MEDITECH

Janet Desroche, Associate Vice President, Professional Services, MEDITECH

Learn about MEDITECH's Professional Services division and how it's designed to help you optimize and maximize your MEDITECH Expense EHR. This session is open to MEDITECH customers only.

Chat with CHIME (Chomsky)

Michelle Patterson, Vice President, Membership, CHIME

Learn what CHIME is and how it can benefit your organization.

Provider Optimization Preferences (Cray)

Joy Chesnut, MD, Physician Consultant, MEDITECH

Discover optimization tips and ambulatory preferences found to be most beneficial to healthcare organizations.

Mobility Bar (Mobility Bar)

Stop by and see some of MEDITECH's latest solutions and enhancements in action.

Meet with MUSE (All platforms) (Church)

Alan Sherbinin, CEO, MUSE

Learn about the benefits of the MEDITECH user group while you network with MUSE representatives.

Experience our Physician App: Expanse Now (Bartik)

Rebecca Lancaster, Senior Manager, Strategy, MEDITECH

The EHR is going where physicians go, with the help of our new Expanse Now app. Find out how it gives physicians quicker, easier access to tasks on mobile devices.

Reaching New Heights with MaaS (All platforms) (Atanasoff)

Jessica Miarecki, Director, Client Services, MEDITECH

Stephen McNeil, Director, System Technology, MEDITECH

Take your efficiency to the next level with MEDITECH-as-a-Service (MaaS), the cost-effective monthly subscription to Expanse. MaaS empowers community health systems of all sizes to get up and running with an innovative, web-based EHR that enables clinicians to focus on what they do best: caring for their community. Stop by and speak with key stakeholders from MEDITECH's implementation, project management, technical, business development, and sales divisions to learn more.

2:30 p.m. Break

2:45 p.m. Education Session 6

Patients: The First Line in a Complete Story (6.15, Expanse) (Babbage East)

Siobhan Warner, Product Manager, Strategy, MEDITECH

Andres Rivera, Manager, Product Development, MEDITECH

Join us as we explore how to get patients more involved in their own healthcare with the help of patient-submitted data. We'll discuss the importance of patient-submitted data, how to acquire it, and what you can do with it to help move you and your patients forward along the healthcare journey.

Laboratory Information Systems: Evolving in a Changing Landscape (Expanse) (Chomsky)

Jennifer Ford, Product Manager, Strategy, MEDITECH

MEDITECH's Laboratory Information Systems (LIS) solution is evolving to assist with minimizing inefficiencies and increasing throughput while staying current with new technologies. Come hear about future LIS enhancements, including the web-based Outreach Portal, Pathology, Genomics, reporting in BCA, and Transplant and Tissue Management.

High Availability Chart (ExpansE) (Bartik)

Rebecca Lancaster, Senior Manager, Strategy, MEDITECH

During this session, you'll learn what the High Availability Chart is, as well as how and when it would be accessed and used. We'll also go into the features available and future use cases for the High Availability Chart.

The Evolution of ExpansE Oncology (ExpansE) (Backus)

Robin Pizzi, Product Manager, Strategy, MEDITECH

Learn how MEDITECH's new ExpansE Oncology solution is designed to help streamline the physician visit workflow and after-visit care by integrating Oncology with Ambulatory.

Clinician Workflows in ExpansE (ExpansE) (Babbage West)

Emily Pacheco-Valente, RN, Product Manager, Strategy, MEDITECH

We're excited to promote some of the new solutions available to our nursing and therapeutic customers, including Labor and Delivery, a redesigned Web Patient Care solution, and our LIVE Point of Care mobile solution.