

# MEDITECH



## 2017 Physician and CIO Forum

October 18-19 | MEDITECH's Foxborough Conference Center

Look for the icons below to guide you in your education session search.



= CIO



= Physician



= Population Health

Sessions with the  will be videotaped.

### Wednesday, October 18th

**8:00** Breakfast and Registration

**9:00**  **Opening Remarks (Joanne Wood Auditorium)**

*Helen Waters, Executive Vice President, Sales & Marketing, MEDITECH*

*Joel Benware, Chief Information, Innovation, and Compliance Officer, Northwestern Medical Center*

*Jennifer McKay, MD, MS, Medical Information Officer, Avera Health*

**9:30** **Keynote: Making the Impossible Possible: Technology Transforming Care**  
(Joanne Wood Auditorium)

*Dave Williams, MD, OC, OOnt, MSc, CM, FCFP, FRCP, LLD (Hon), DSc (Hon), Retired CEO and President, Southlake Regional Health Centre, Astronaut and Aquanaut*

**10:45** Break

**11:00** Education Session 1



**Exceptional Care Takes Exceptional Technology (Babbage West)**

*Joel Benware, Chief Information, Innovation, and Compliance Officer, Northwestern Medical Center*

*Jodi Frei, PT, MSMIIT, Manager, Organizational Informatics, Northwestern Medical Center*

Hear about Northwestern Medical Center's journey to the Web EHR, including transition milestones, approaches, and tools. Get an early adopter's perspective as they share wins and challenges from their recent go-LIVE with Web Acute and Web ED.



## **Ransomware Prevention and Response: An Interactive Panel Discussion**

(Joanne Wood Auditorium)

### **Moderator**

*Justin Armstrong, Security Analyst, System Technology, MEDITECH*

### **Panelists**

*Ryan Mountjoy, Chief Technology Officer, Adena Health System*

*Ari Entin, CIO, Natividad Medical Center*

*Timothy Russell, Supervisory Special Agent, FBI*

Unfortunately, ransomware is becoming more prevalent in today's technology. Your inbox contains emails from vendors selling their solution to the ransomware problem, but can ransomware truly be prevented? What steps should you take now to ensure a smooth recovery if the unthinkable does happen? Join Ryan Mountjoy, Ari Entin, and FBI Supervisory Special Agent Timothy Russell for an interactive panel discussion on this hot industry topic.



## **Patient Registries in Action (Babbage East)**

### **Moderator**

*Carol Labadini, Associate Vice President, Client Services, MEDITECH*

### **Panelists**

*David Travis, DO, FACC, Cardiologist, Grand View Health*

*Suzann Szewczak, DO, Family Medicine, Grand View Health*

Patient registries make it easy for you to monitor your patient populations in a variety of ways from a single, centralized routine—using data that is already available in your MEDITECH system. Join Dr. Szewczak and Dr. Travis as they demonstrate how this routine can be used to track groups of patients—large and small—for everything from annual physicals and wellness checks to disease and medication management.



## **VTE Prophylaxis in Medical Inpatients: Clinical Assessment, Documentation, and Actions**

(Bartik)

*Brian Blaufeux, MD, CMIO, Northern Westchester Hospital, Northwell Health*

Follow Northern Westchester Hospital's journey toward improving inpatient VTE prophylaxis using provider documentation and leveraging Client/Server 5.6 functionality. Learn how the combination of working on electronic Clinical Quality Measures and utilizing their two-year-old Anticoagulation Collaborative led to more accurate documentation and decision-making.



## **The Physician Experience (Chomsky)**

*Amanda Finley, DO, CMIO, Magnolia Regional Health Center*

See how MEDITECH's web-based navigation improves provider efficiency and patient safety, while driving quality outcomes through inherent population management tools.

**12:15 Lunch and Vendor Gallery (Hypatia Ballroom)**

## 1:45 Education Session 2



### **Data Exploration and Analysis: A 6.1 BCA Implementation Journey (Chomsky)**

*Christian Albarracin, Vice President, Business Intelligence, Magnolia Regional Health Center*

Christian Albarracin discusses the implementation and adoption strategies his organization used to implement MEDITECH's Business and Clinical Analytics solution. He'll review current dashboards and discuss how they allow end users to explore and analyze clinical, financial, and quality data. We'll also preview our future direction for dashboards and data sets that are being co-developed by Magnolia Regional Health Center and MEDITECH.



### **6.0 to 6.16 Pathway: Are You Prepared? (Cray)**

*Jessica Miarecki, Senior Manager, Client Services, MEDITECH*

We're taking you on a journey from 6.0 to 6.16, highlighting strategies for a successful implementation, including project management and technical considerations. We'll discuss the important role your Physician Advisory Committee and governance structure plays along the way, while also highlighting our new Revenue Cycle, Web Acute, and Web ED solutions.



### **Technical Town Hall: Q&A with MEDITECH Executives (Bartik)**

*Chris Anschuetz, Senior Vice President, System Technology, MEDITECH*

*Mike Belkner, Associate Vice President, System Technology, MEDITECH*

Sit down with our System Technology group for an open format Q&A. After you register for this session, you'll receive instructions for submitting your system technology-related questions, which will be used to generate discussion.



### **The Journey from MAGIC to 6.1 (Babbage West)**

*Karen Sheehan CIO, Swedish Covenant Hospital*

*Bruce McNulty, MD, CMO, Swedish Covenant Hospital*

Karen Sheehan and Dr. Bruce McNulty from Swedish Covenant hospital share their MAGIC to 6.1 journey, including why they chose to migrate and their implementation story. They'll also touch upon the new functionality they're excited about and lessons learned along the way.



### **Heart Score and Heart Pathway Project (Babbage East)**

*Peter Smulowitz, MD, MPH, Beth Israel Deaconess Medical Center*

*Alana Commendatore, RN, Analyst, Client Services, MEDITECH*

*Laurence Spector, MD, MEDITECH Physician Informaticist, ED Physician, Steward Health*

The HEART Pathway was designed to help ED physicians determine if patients presenting with chest pain are eligible for discharge, without the need for additional cardiac testing or monitoring. Dr. Peter Smulowitz will present his recently published study on the implementation and impact of the HEART Pathway at Beth Israel Deaconess Medical Center, followed by a demonstration of MEDITECH's plans for the integration of the HEART Pathway into standard ED Workflow.



## **Rolling Out Web Ambulatory: Reflections and Lessons Learned from Kalispell** (Joanne Wood Auditorium)

*John Tollerson, DO, CMIO, Kalispell Regional Healthcare*

*Melanie Swenson, Director, IT, Kalispell Regional Healthcare*

Join Dr. John Tollerson and Melanie Swenson from Kalispell Regional Healthcare as they share their experiences from their Web Ambulatory implementation. You'll hear about challenges faced and lessons learned, as well as the technical decisions and design tips that helped them to roll out the solution to their clinics. Come prepared with your own questions, so they can help you on your journey.

### **2:45 Break**

### **3:00 Education Session 3**



## **Antimicrobial Stewardship: The Power of Simple. The Value of Surveillance. (Bartik)**

*Jon Martell, MD, CMIO, Hilo Medical Center*

*Alysha Metcalf, Senior Analyst, Client Services, MEDITECH*

Hear from Dr. Jon Martell, CMIO of Hilo Medical Center, on his organization's successes with improving antibiotic prescribing practices through the use of order sets and embedded clinical decision support rules. You'll also dive into MEDITECH's 6.1 Surveillance solution and learn how it integrates with physician workflow to drive antimicrobial stewardship.



## **The Power of Rules: MEDITECH's New Rules Database (Chomsky)**

*Stephen Loureiro, Project Manager, EHR Optimization, Client Services, MEDITECH*

*Bryan Bagdasian, MD, Physician Informaticist, MEDITECH*

MEDITECH's new Rules Database is a central repository of approved rules for common healthcare processes, and provides customizable mechanisms capable of optimizing workflows and improving outcomes. During this session, you'll explore the tool, review our content development methodology, and discuss how rules improve care while saving time and money. Learn how rules can help your organization incorporate pre-built, commonly used algorithms to reach optimal efficiency and enhance system functionality.



## **What MACRA Means to You in 2018 (Babbage East)**

*Corinne Proctor Boudreau, Senior Marketing Solutions Manager, Marketing, MEDITECH*

*Catherine Campbell, Senior Analyst, EHR Policy, Quality Reporting, Strategy, MEDITECH*

MACRA is coming and MEDITECH can prepare you for it. Come hear a review of the proposed changes and latest updates for 2018, along with a review of the tools and support strategy MEDITECH provides to help you address MACRA legislation requirements.



## **Putting Interoperability into Practice: Practical Solutions that Don't Disrupt Workflow** (Babbage West)

*Gerald Greeley, CIO, Signature Healthcare*

*Jeannette Currie, CIO, Beth Israel Deaconess Hospital-Milton*

As the healthcare industry continues its march toward full interoperability, many organizations need practical, reliable solutions they can implement right now. Signature Healthcare CIO Gerald Greeley shares how his organization created a secure portal from their EHR to another organization's EHR, providing real-time access to clinical data at the point of care. You'll see how this endeavor has positively impacted safety, efficiency, quality, and provider satisfaction through the use of secure links embedded directly into clinical workflows.



## **Keys to a Successful 6.1 Implementation: Physician Adoption** (Joanne Wood Auditorium)

*Mark Brookman, CIO, Commonwealth Health Corporation*

*Aneisha Crossbourne, MD, The Medical Center at Bowling Green*

*William Moss, MD, The Medical Center at Bowling Green*

*Jeffrey Nemeck, MD, FACOG, The Medical Center at Bowling Green*

In 2015, The Medical Center at Bowling Green signed on to implement MEDITECH 6.1. Hear from the organization's CIO and physicians as they share the project overview, how physicians took on a critical role in the implementation, and how they facilitated successful adoption of the system.

**4:00** Cocktail Reception (Hypatia Ballroom)

**6:00** Customer Reception at Bar Louie in Patriot Place

Hosted by *Forward Advantage, CloudWave, and Navin, Haffty & Associates*

## **Thursday, October 19th**

**8:00** Breakfast

**8:30**  **Opening Remarks** (Joanne Wood Auditorium)

*Joel Benware, Chief Information, Innovation, and Compliance Officer, Northwestern Vermont Medical Center*

*Jennifer McKay, MD, MS, Medical Information Officer, Avera Health*

**8:45**  **Keynote: Interaction, Insight, and Inspiration** (Joanne Wood Auditorium)

*Hoda Sayed-Friel, Executive Vice President, MEDITECH*

**9:45** **Keynote: The Role of Community Partnerships to Advance Population Health Management** (Joanne Wood Auditorium)

*Tomi Ogundimu, Practice Manager, Population Health, Advisory Board*

**10:45** Break

## 11:00 Education Session 4



### **Addressing Social Determinants: Factors that Negatively Affect Health (Bartik)**

#### **Moderator**

*Kenneth Laliberte, Marketing Solutions Manager, MEDITECH*

#### **Panelists**

*Lesly Starling, BA, BSN, RN, Outpatient Program Development, Kalispell Regional Healthcare*

*Deborah Harrigan, MD, Frisbie Memorial Hospital*

Explore the ways organizations are moving outside the traditional walls of the hospital to address social health determinants and take a more holistic view of care.



### **RESTful API Infrastructure and Emerging Technologies (Babbage East)**

*Niraj Chaudhry, Manager, Advanced Technology, MEDITECH*

REST APIs have become a standard way for client applications to interact with web-based systems.

Attend this session and discover the RESTful API infrastructure created by MEDITECH and learn about some of the use cases developed using this infrastructure.



### **Provider Dependencies for Successful Go-LIVE with 6.1 (Joanne Wood Auditorium)**

*Andrew Burchett, DO, CMO, Avera Medical Group, Avera Health*

On November 1st, Avera Health will go LIVE with their largest non-brick and mortar project in its history with the launching of MEDITECH 6.16. Knowing the impact a project of this scope can have on provider productivity, Avera has done its homework to ensure implementation success. Join Dr. Andrew Burchett as he shares lessons learned, clinical wins, and dependencies for successful of 6.16 go-LIVE.



### **Artificial Intelligence (Cray)**

*Rebecca Lancaster, Senior Manager, Strategy, MEDITECH*

*Steve Jones, MD, MEDITECH Lead Informaticist, Exeter Hospital*

Learn about the types of Artificial Intelligence technology MEDITECH is researching, including exploration of virtual assistant and virtual scribe use cases.



### **Web ED Goes LIVE! (Babbage West)**

*Louis Dandurand, MD, Emergency Medicine, Northwestern Medical Center*

*Jodi Frei, PT, MSMIIT, Manager, Organizational Informatics, Northwestern Medical Center*

Northwestern Medical Center served as an early adopter for MEDITECH's 6.16 Web ED solution. Join Dr. Louis Dandurand and Jodi Frei as they share their implementation story, highlighting lessons learned and key strategies to a successful rollout.



## Care to Share?: Implement OpenNotes to Improve Patient Satisfaction and Quality of Care (Backus)

*Sigall Bell, MD, Associate Professor of Medicine, Harvard Medical School*

*Kim Jundt, MD, CMIO, Avera Health*

*Corinne Proctor Boudreau, Senior Marketing Solutions Manager, Marketing, MEDITECH*

*Maureen Williams, Marketing Solutions Manager, MEDITECH*

Providers spend much of their day documenting their patient encounters. Why not turn those documents into a tool for change to engage and empower your patients, increase patient satisfaction, strengthen trust, and improve outcomes? OpenNotes is the international movement dedicated to making healthcare more open and transparent by urging doctors, nurses, therapists, and others to share their visit notes with patients. Learn more about the movement from Dr. Sigall Bell, Associate Professor of Medicine at Harvard Medical School. She leads the OpenNotes Patient Safety Initiative, a multi-site study examining the relationship between OpenNotes and safety outcomes. Listen as Dr. Jundt shares his experience in rolling out OpenNotes, and relates his experience in improving patient-provider relationships.



## Carving Behavioral Health Back Into Healthcare (Chomsky)

**Moderator**

*Carol Labadini, Associate Vice President, Client Services, MEDITECH*

**Panelists**

*Kristin Laberis, Operations Coordinator, Service Lines, Avera Health*

*Matt Stanley, DO, Clinical Vice President, Behavioral Health Service Line, Avera Health*

Avera Health describes how they implemented their Zero Suicide Initiative framework not only for suicide prevention but also for bringing behavioral health back into healthcare. This framework is helping the organization deliver more responsive, convenient, and personalized patient care while avoiding high acuity/ high cost emergency visits and associated admissions.

**12:00**



## Market Update (Joanne Wood Auditorium)

*Helen Waters, Executive Vice President, Sales & Marketing, MEDITECH*

**12:30**

## Lunch (Hypatia Ballroom)

**1:30**

## Education Session 5



## Journey to a 6.16 Implementation Project (for current MAGIC and Client/Server customers) (Babbage East)

*Lara Ronca, Manager, Client Services, MEDITECH*

*Christopher Fuller, Manager, Client Services, MEDITECH*

MEDITECH continues to support migrating our existing MAGIC and Client/Server customers to 6.16. This session will highlight the project process and what you need for a successful implementation. We will share support plans, implementation methodologies, and lessons learned.



## Exploring New Revenue Streams to Succeed in a Value-based Healthcare Model (Bartik)

*Kenneth Laliberte, Marketing Solutions Manager, MEDITECH*

CPT 99490 is a reimbursement program pertaining to Medicare fee-for-service patients that incentivizes the delivery of chronic care management services. During this session, we'll review the requirements organizations need to meet to receive reimbursement and how MEDITECH's registries can help you achieve this revenue opportunity.



## **Moving to the Cloud: How a SaaS EHR Model Aligns with the Technical and Operational Thinking of the Modern CIO (Joanne Wood Auditorium)**

*Jeffrey Lockhart, Director, Regional Sales, MEDITECH*

*Stephen McNeil, Manager, System Technology, MEDITECH*

As EHR systems continue to expand into every last corner of the hospital and health system, ease of ownership, deployment, resource allocation, and security are increasingly "top of mind" for today's CIO. Learn how MEDITECH as a Service (MaaS) can provide a sole-source, subscription-based, efficiently implemented cloud solution to the smaller, rural hospital market.



## **Interoperability Initiatives: Breaking Down Barriers (Chomsky)**

*Joe Wall, Manager, Strategy, MEDITECH*

Learn about how our involvement in interoperability initiatives ensure physicians and patients have safe and secure access to important clinical information when and how they want it. Hear how our participation in the CommonWell Health Alliance will help our customers' achieve the goal of exchanging patient data nationwide, improving patient care and patient safety. We'll also discuss our leadership involvement with the Argonaut Project and how FHIR technology/standards will open up MEDITECH's platform to power modern mobile applications.



## **MEDITECH's Anesthesia Interface with Spectrum Medical: Early Adopter Experience (Cray)**

*Rick Osborne, Clinical Informatics Specialist, Commonwealth Health Corporation*

*Christine Silva, Director, Strategy, MEDITECH*

Join us as we explore how MEDITECH and Spectrum Medical have collaborated to provide a robust Anesthesia Integration suite, by sharing key pieces of critical patient information between the MEDITECH 6.1 EHR and Spectrum Medical's Anesthesia Information Management System (AIMS). We'll hear from Rick Osborne of early adopter Commonwealth Health Corporation, as he shares how the new integration suite is working for the organization. Rick will review the implementation process, go-LIVE, and their overall experience. We'll also discuss the current and future state of the integration suite.



## **Increasing Efficiency by Reducing Cognitive Load (Babbage West)**

*Rebecca Lancaster, Senior Manager, Strategy, MEDITECH*

*Steve Jones, MD, MEDITECH Lead Informaticist, Exeter Hospital*

Listen as Rebecca Lancaster and Dr. Steve Jones highlight areas of MEDITECH's new Web EHR designed to provide improved cognitive value. Learn how improved decision making and a reduction in physician burnout can be achieved through the use of flatter screens and pushing information relevant to the patient's story.

**2:30 Break**

**2:45 Education Session 6**



## **How Does Knowing Your Infrastructure Get You to 6.16 (Babbage East)**

*Chris Bokis, Director, System Technology, MEDITECH*

Understanding your hardware infrastructure is vital to the success of a web-based EHR. Hear about our new web connectivity solution introduced in 6.15 and 6.16 and learn the hardware required for a successful jump to 6.16. We'll also discuss some of the new and exciting technologies we're introducing to our customers.





### **Web Nursing Point-of-Care (Cray)**

*Craig Trumm, Manager, Product Development, MEDITECH*

*Susanne Durning, Senior Project Coordinator, Strategy, MEDITECH*

MEDITECH's new Web Point-of-Care solution complements the mobile capabilities of our Patient Care System by enabling clinicians to conveniently review patient lists and document care from smartphones using modern web browsers. Explore how nurses, LPNs, aides, and other care providers can use this new functionality to perform such tasks as bedside verification and care intervention documentation.



### **Alert Fatigue, Tracking, and Refinement (Babbage West)**

*Alysha Metcalf, Senior Analyst, Client Services, MEDITECH*

*Kang Hsu, MD, Physician Champion, St. Joseph Hospital*

Discover the connection between clinical decision support alert fatigue, EHR physician satisfaction, and system effectiveness. Explore some of the reporting tools available in our 6.x platform that will help you monitor alert fatigue and make adjustments to alert effectiveness.



### **Effective Approaches to Physician Governance During an Integrated MEDITECH EHR Implementation (Joanne Wood Auditorium)**

*K. Nadeem Ahmed, MD, Lead Physician Consultant, MEDITECH*

*Joy Chesnut, MD, Director of Care Connection Services, Development Consultant, Marietta Memorial Health System, MEDITECH*

Implementing an EHR that involves acute, ambulatory, and other venues of care can be challenging. We'll explore the requirements for combined workgroups, governance, and decision making by physician leaders to help ease the process. We'll also discuss lessons learned, effective strategies, MEDITECH-authored useful tools, and our Clinical Leadership Preparedness Program (CLPP).



### **Population Health and Value-Based Care Initiatives (Chomsky)**

*Timothy Hardy, Product Manager, Population Health, Strategy, MEDITECH*

Explore the ways MEDITECH supports organizations during the transition from fee-for-service to value-based care population health management via various alternative payment models, based on concepts put forth by MACRA.



### **Imaging Appropriate Use Criteria (Bartik)**

#### **Moderator**

*Rebecca Lancaster, Senior Manager, Strategy, MEDITECH*

#### **Panelists**

*Steve Jones, MD, MEDITECH Lead Informaticist, Exeter Hospital*

*Laurence Spector, MD, MEDITECH Physician Informaticist, ED Physician, Steward Health*

The Protecting Access to Medicare Act (PAMA) of 2014, significantly revises the Medicare payment system for clinical diagnostic laboratory tests. Listen as Dr. Spector and Dr. Jones discuss its impact on physician workflow and guide you through our Web ED and Web Ambulatory products.