MEDITECH Home Care Optimization Symposium March 20-22

Day 2 | Wednesday, March 21st | MEDITECH Atlanta

- 7:30 Coffee
- 8:00 Track 1 | Care Planning Workshop 101 (Inman Park Room)
 Brock Haiderer, Senior Specialist, Client Services

Track 2 | Effective Task Management (Roswell Room) Danielle McAllister, Supervisor, Client Services

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Improving Processes for Home Care

Track 3 | Coffee at 8:45, Sessions Start at 9:15

- 9:00 Break
- **9:15** Track 1 | Basics of Orders & Ad Hocs (Inman Park Room) Melissa Keeley, Senior Specialist, Client Services

Track 2 | Administrative Reporting (Roswell Room) Melody Cochran, Senior Specialist, Client Services

Track 3 | Care Planning 102: In Depth (Dekalb Room) Brock Haiderer, Senior Specialist, Client Services

- 10:15 Break
- **10:30** Track 1 | Improving Documentation Consistency (Inman Park Room) Etienne Bertie, Senior Specialist, Client Services

Track 2 | Payer Contract Impact (Roswell Room) Katherine Ford, Senior Specialist, Client Services Teresa Reddick, Specialist, Client Services

Track 3 | Putting the User First: Usability Testing at MEDITECH (Dekalb Room) Kimberly Makepeace, Supervisor, Product Development Kelly Taylor, Software Designer, Product Development

11:30 Lunch (Ansley Park Room)

Seating (Druid Hills Room, Brookhaven Room, Roswell Room, Inman Park Room)

12:30 Track 1 | Hospice Care Planning (Inman Park Room)

Pat Stagner, RN, Manager, Client Services

Track 2 | Private Pay Billing Improvements (Roswell Room)

Kimberly Makepeace, Supervisor, Product Development

Track 3 | Field Clinician Troubleshooting (Dekalb Room)

Etienne Bertie, Senior Specialist, Client Services

1:30 Break

1:45 Track 1 | Evolving Clinical Documentation Tools (Inman Park Room)

Jeff Pereboom, Manager, Client Services

Alice Black, Supervisor, Product Development

Nancy Thomas, Senior Project Coordinator, Product Development

Track 2 | Enhancement Highlights (Roswell Room)

Jeffrey Lewellen, Senior Training Specialist, Client Services

Rachael Nead, Senior Training Specialist, Client Services

Track 3 | Understanding the 837 (Dekalb Room)

Katherine Ford, Senior Specialist, Client Services

2:45 Break

3:00 Track 1 | Using IDT and Case Conference Process (Inman Park Room)

Brandi Ruiz, Senior Specialist, Client Services

Track 2 | Open Discussion and Networking (Roswell Room)

Alice Black, Supervisor, Product Development

Kimberly Makepeace, Supervisor, Product Development

Track 3 | Using Dragon Documentation in Home Care (Dekalb Room)

Brock Haiderer, Senior Specialist, Client Services

4:00 Tracks 1&2 | Sessions End

Track 3 | Break

4:15 Track 3 | A Client's Guide to Success Using Recent Enhancements (Dekalb Room)

Rena Hebda, RN, MSN, Senior System Analyst, Avera

Joan Lammers, RN, EMR Manager, Avera@Home

5:15 Track 3 | Sessions End